

KEY EVENTS AND COMMUNICATIONS



MID NOV 2018

Adviser update email sent

Employer communications sent



MID DEC 2018

Adviser update email sent

Customer Successor Fund Transfer communications begins
All received mid Jan 2019



MID FEB 2019

Successor Fund Transfer complete



MID FEB 2019

Confirmation of Successor Fund Transfer sent to advisers and employers

Change of Ownership communications begins
All received by mid March 2019



EARLY MARCH 2019

Successor Fund Transfer confirmation communication sent to customers
All received by early April 2019



29 MARCH 2019

Sale complete

KEY ● Adviser & Employer communications ● Key events ● Customer communications

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